



FOR PET SITTERS

Walks & exercise checklist

Your dog walking booking is coming up. Use this simple checklist to prepare, stay organized, and help every walk go smoothly.

Meet & greet

- ☐ Pet parent's address can be found in the booking request and will also be emailed to you.
- ☐ Review entry and key return instructions.
- ☐ Discuss the dog's routine, behaviour, triggers, and special needs as applicable.
- ☐ Ask about preferred routes, walk length, and pace.
- ☐ Check the dog's equipment: leash, harness or collar fit, and ID tags.
- ☐ Ask whether treats are allowed and how the dog behaves around other dogs and people.
- ☐ Request emergency contact and veterinarian information.
- ☐ Review household rules, security instructions, and any escape risks.

During the walk

- ☐ Let the pet parent know you have arrived.
- ☐ Enter carefully and make sure the dog cannot slip out.
- ☐ Check that the harness, collar, and leash are secure before heading out.
- ☐ Keep the dog on leash at all times unless agreed otherwise in writing.
- ☐ Follow the agreed route, pace, and duration.
- ☐ Pick up after the dog and carry waste bags.
- ☐ Bring water on warm days and avoid hot pavement.
- ☐ Watch for signs of fatigue, overheating, or distress.
- ☐ Take clear photos and share updates with the pet parent through Hello Marshy.

After the walk

- ☐ Wipe paws if needed and check for burrs, ticks, or injuries.
- ☐ Refresh the dog's water and give treats only as agreed.
- ☐ Make sure the dog is safely secured in the correct area.
- ☐ Return keys and household items to their proper places.
- ☐ Lock all doors and follow the pet parent's exit instructions.
- ☐ Send an update with photos and any important notes through Hello Marshy.
- ☐ Report any health, behavioural, safety, or access concerns immediately.
- ☐ When appropriate, ask for a review to help build your profile.



Hello Marshy emergency support

Keep all booking messages and updates on Hello Marshy for support.

Support is available seven days a week from 9:00 a.m. to 9:00 p.m. We may be able to assist outside these hours, but after-hours support cannot be guaranteed.

Pet parents should provide their sitter with emergency contact details and clear instructions on what to do in an emergency.

Email: contact@hellomarshy.com

Phone: 438-792-5448