



FOR PET PARENTS

Walks & exercise checklist

Your dog walks are booked. Use this simple checklist to prepare so every walk goes smoothly.

Meet & greet

- ☐ Confirm your address and entry instructions with your walker before the first walk.
- ☐ Walk through entry, key or lockbox, and alarm instructions.
- ☐ Go over your dog's routine, behaviour, triggers, and special needs as applicable.
- ☐ Share preferred routes, walk length, and pace.
- ☐ Show where the leash, harness, treats, towel, and waste bags are kept.
- ☐ Share your emergency contact details and your veterinarian's information, and explain what to do in an emergency.
- ☐ Agree on how often you would like updates and photos. These can be shared through the platform.
- ☐ Point out household rules, security instructions, and any escape risks.

Before each walk

- ☐ Turn on text notifications in Hello Marshy to receive updates from your sitter during the visit.
- ☐ Check that the leash, harness, and collar are in good condition and fit well.
- ☐ Make sure your dog's ID tag and microchip contact details are up to date.
- ☐ Leave treats, waste bags, and a towel where agreed.
- ☐ Tell your walker about anything new: health changes, behaviour changes, or hazards on your street.

During & after the walks

- ☐ Keep your phone reachable in case your walker has questions.
- ☐ Watch for updates and photos through Hello Marshy.
- ☐ Read your walker's notes after each walk and flag anything unusual.
- ☐ Leave a review for the sitter once the booking is complete!
- ☐ Leave a tip as an optional thank-you tip! Sitters keep 100% of their tip

Hello Marshy emergency support

Keep all booking messages and updates on Hello Marshy for support.

Support is available seven days a week from 9:00 a.m. to 9:00 p.m. We may be able to assist outside these hours, but after-hours support cannot be guaranteed.

Pet parents should provide their sitter with emergency contact details and clear instructions on what to do in an emergency.

Email: contact@hellomarshy.com

Phone: 438-792-5448