



FOR PET SITTERS

House sitting checklist

Your house sitting stay is coming up. Use this simple checklist to prepare, stay organized, and help everything go smoothly.

Meet & greet

- ☐ Pet parent's address can be found in the booking request and will also be emailed to you.
- ☐ Review entry instructions, keys, codes, and alarm systems.
- ☐ Discuss the pet's routine, behaviour, feeding, medication, and special needs as applicable.
- ☐ Walk through the home: pet supplies, cleaning products, and where you will sleep.
- ☐ Ask about household duties: mail, plants, garbage day, and any quirks with appliances or utilities.
- ☐ Request emergency contact and veterinarian information.
- ☐ Ask how often they would like updates and photos. This can be shared through the platform.
- ☐ Review household rules, off-limit areas, security instructions, and any escape risks.
- ☐ Ask if they have any final questions or concerns.

During the stay

- ☐ Let the pet parent know when you have arrived and settled in.
- ☐ Follow the pet's routine for feeding, medication, walks, and bathroom breaks.
- ☐ Keep the home secure: lock doors and windows and set the alarm as instructed.
- ☐ Keep the home tidy and clean up after yourself and the pet.
- ☐ Complete the agreed household duties, such as mail, plants, and garbage.
- ☐ Spend quality time with the pet and keep their routine as normal as possible.
- ☐ Take clear photos and share updates with the pet parent through Hello Marshy.
- ☐ Report any health, behavioural, safety, or home concerns immediately.

Before you leave

- ☐ Confirm the pet parent's return time and coordinate your departure so the pet is not left alone longer than agreed.
- ☐ Tidy the home and leave it as you found it. Take photos if needed.
- ☐ Wash any bedding or towels you used, if agreed.
- ☐ Make sure the pet has fresh water and food and is safely secured in the correct area.
- ☐ Return keys and household items as instructed and lock all doors.
- ☐ Send a final update with photos and any important notes through Hello Marshy.
- ☐ When appropriate, ask for a review to help build your profile.



Hello Marshy emergency support

Keep all booking messages and updates on Hello Marshy for support.

Support is available seven days a week from 9:00 a.m. to 9:00 p.m. We may be able to assist outside these hours, but after-hours support cannot be guaranteed.

Pet parents should provide their sitter with emergency contact details and clear instructions on what to do in an emergency.

Email: contact@hellomarshy.com

Phone: 438-792-5448