



FOR PET PARENTS

House sitting checklist

Your house sitter is booked. Use this simple checklist to prepare your home and your pet for the stay.

Meet & greet

- ☐ Confirm your address and entry instructions with your sitter before the stay.
- ☐ Walk through entry, keys, codes, and alarm systems.
- ☐ Go over your pet's routine, behaviour, feeding, medication, and special needs as applicable.
- ☐ Show where pet supplies and cleaning products are kept, and where your sitter will sleep.
- ☐ Explain household duties: mail, plants, garbage day, and any quirks with appliances or utilities.
- ☐ Share your emergency contact details and your veterinarian's information, and explain what to do in an emergency.
- ☐ Agree on how often you would like updates and photos. These can be shared through the platform.
- ☐ Point out household rules, off-limit areas, security instructions, and any escape risks.

Before the stay

- ☐ Turn on text notifications in Hello Marshy to receive updates from your sitter during the visit.
- ☐ Leave clear written instructions for your pet and your home.
- ☐ Stock up on pet food, medication, litter, and cleaning supplies.
- ☐ Prepare a clean, comfortable space for your sitter with fresh linens.
- ☐ Secure or put away valuables and anything private.
- ☐ Make sure your pet's ID tag and microchip contact details are up to date.
- ☐ Leave spare keys, test any codes, and share your expected return time.
- ☐ Let a neighbour or your building know a sitter will be staying, if needed.

During & after the stay

- ☐ Keep your phone reachable in case your sitter has questions.
- ☐ Watch for updates and photos through Hello Marshy.
- ☐ Let your sitter know right away if your return time changes.
- ☐ Do a walkthrough when you return and ask any questions
- ☐ Leave a review for the sitter once the booking is complete!
- ☐ Leave a tip as an optional thank-you tip! Sitters keep 100% of their tip



Hello Marshy emergency support

Keep all booking messages and updates on Hello Marshy for support.

Support is available seven days a week from 9:00 a.m. to 9:00 p.m. We may be able to assist outside these hours, but after-hours support cannot be guaranteed.

Pet parents should provide their sitter with emergency contact details and clear instructions on what to do in an emergency.

Email: contact@hellomarshy.com

Phone: 438-792-5448